



Swan Hill House  
Residential Home

Swan Hill House Residential Home

# Brochure



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[www.swanhillhouse.co.uk](http://www.swanhillhouse.co.uk)



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www.swanhillhouse.co.uk



This Welcome Pack is here to give you some information on who we are and what you can expect from us.

If you have any questions then please do not hesitate to ask

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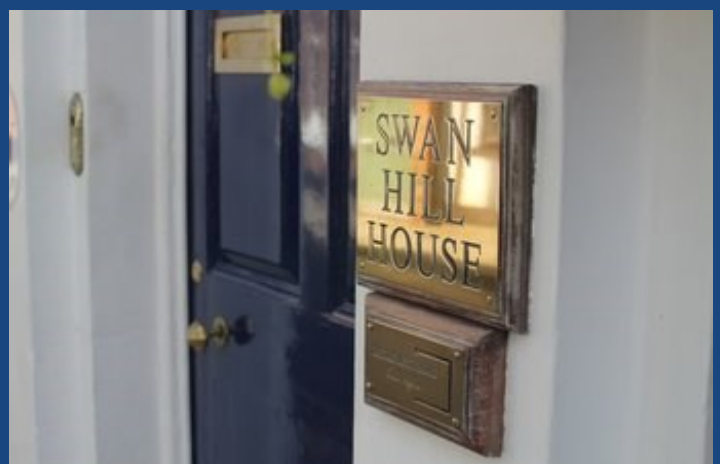
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## About Swan Hill

Swan Hill House, opened in 1984, is an elegant and charming Georgian Town House located in the heart of Shrewsbury town centre. With nearly 40 years experience, we have curated a balance of traditional facilities with modern care standards. Originally a Georgian Gentleman's Town House, Swan Hill House was converted into a unique home offering quality care services in beautiful surroundings. Our oval dining room is one of only a few remaining examples of its type and we are Grade 2 listed building inside and out. Our location in the historic market town of Shrewsbury offers visitors and residents access to many local areas of historic interest including Shrewsbury Castle and Shrewsbury Abbey. Swan Hill House is as unique and individual as its residents.

Our location allows you to maintain your independence and enjoy all Shrewsbury has to offer. From the Quarry to the Castle and everything in between.

Our private garden offers residents, relatives and friends an opportunity to spend time with those most important to them in a beautiful, serene and professionally maintained garden. During the summer months it is not abnormal to see barbeques and gazebos, and during the winter our veranda offers rain protection.





## How Can We Help?

We Create customised care packaged for a variety of needs and desires.

Whether you're looking for a little respite, or something more long term, we can create something personal to you.

With all of our services, you have full access to our physiotherapist, hairdresser, chiropodist and everything else we have to offer.

## Our Staff

All staff go through a robust recruitment process and must pass a DBS check in order to work here. Further training and development opportunities are always examined and encouraged to promote expertise in all fields.

All training is in line with the mandatory requirements laid down in the Health & Social Care Act 2008 ( Regulated Activities) Regulations 2014 and the Care Quality Commission (Registrations) Regulations 2009.

## External Providers

We are proud of the relationship we have with external health providers for delivering truly person-centred care.

All our residents will be registered with Claremont Bank surgery and we use a local pharmacy to ensure quick and efficient management of areas such as medication.

District Nurses, community physios, occupational therapists, opticians and hearing specialist all come to Swan Hill House regularly for convenient yet highly professional care



## Testimonials and Reviews

Of course we believe we're a great care home, but down below are some of the many testimonials left online about us. All of our reviews are left unedited. Reviews can be left on independent sites such as google, carehomes.com or via the Testimonial section of our Website: [www.swanhillhouse.co.uk](http://www.swanhillhouse.co.uk)

“My mother has lived at Swan Hill for just over a year, and I can highly recommend this excellent care home. The ethos is that of a large family home where individual residents interests are respected and provided for. An impressive range of stimulating activities is provided which residents can choose to join in or not, without pressure. The chef provides a varied and delicious range of meals with individual tastes and dietary needs fully catered for. Staff are warm and caring and visiting family and friends are made to feel very welcome. I can not imagine that my mother could have ever have found a better place than this.

Again, we were sent an invitation inviting us to the Swan Hill Garden Party and again it was a great success. The staff did a fantastic job organising all the residents and guests into the marque. The food was a good choice and the ceremony for handing out certificates to all residents, so no one was left out. A very enjoyable afternoon for all guests, residents and staff.

Swan Hill House is a very efficiently run care home. In the town centre of Shrewsbury. It has excellent standards of cleanliness and is very well kept. The staff are professional but also very caring and efficient. There are activities run on most days which they are encouraged to do. There is also an annual garden party for all friends and family of residents which is enjoyable. Relatives and friends are offered a drink when visiting. The food is also of a good standard and residents are offered a glass of sherry/soft drink each lunchtime.

“This residential home is ideally situated in the centre of town with cultural activities easily accessible. The home is always clean and tidy with many stimulating activities for residents to take part in. The staff are a very dedicated team who have the interests of the residents at the heart of what they do and are always available to help with enquiries.”

## Accommodation

In keeping with the nature of our Georgian Grade II building all rooms have their own unique character and style. Residents can add their own personal touches by bringing in their own furnishings, pictures and possessions making their room "home from home"

## Services

At Swan Hill, we pride ourselves on offering a truly person-centred service, tailored to each resident staying with us all designed to maintain and increase independence levels. That is why we offer physiotherapy, hairdressers and accessibilities to an array of community health teams, such as nurses, occupation therapists and people who specialise in the more personal concerns.

## Dining

At Swan Hill House we have a wide and varied menu. All meals are home cooked by our in house Chef and her team. Alternatives are always available and special diets are catered for. We only use quality ingredients and we are always happy to adapt our meals to suit everyone's personal tastes.







## Relaxing

Remaining as active as possible, maintaining independence and trying new activities are a very important part of all our lives. In addition to assisting residents to maintain and access their existing hobbies we run a full and varied programme of in-house activities to encourage new interests. Our activity programme includes tai chi, French and Spanish lessons, arts and crafts, music therapy, and of course, Bingo! Residents can pick and choose their favourites and join in as much as they wish to or simply choose to spend their leisure time pursuing their own interests and hobbies.

Our beautiful gardens are an integral part of Swan Hill House offering residents the opportunity to exercise their green fingers or perhaps just to read at their leisure.

A five minute amble will also find you in the town, so whether you wanted to pop into the Theatre Severn to watch a local production, enjoy a picnic in the quarry with friends and family, or have a walk around some of our local history spots such as the Old Market Hall, The Castle, or see Ebenezer Scrooges grave stone, then

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# Thank You

## For Considering Swan Hill



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